



RISK MANAGEMENT SERVICES

We know you are doing the best you can at your special district to provide services while mitigating risks to operations, employees, and patrons. As the SDAO Risk Management Department, our mission to you is to identify your needs and provide you the tools and resources to assist in implementing strategies for preventing and mitigating losses.

OUR SERVICES

- **PROPERTY WALKTHROUGHS**

We can inspect your buildings for liability concerns

- **DISTRICT SPECIFIC IN-PERSON TRAINING**

We have a variety of topics related to liability, property, and workers' compensation (per our service agreement with SAIF) to fit your needs – all lasting about one hour

- **REGIONAL TRAININGS**

These trainings are offered regionally throughout the year on subjects that affect all members

- **BIO-MED TESTING SERVICES**

Receive five free background checks and five free drug tests each year

- **ANNUAL SAFETY & SECURITY GRANTS**

Receive financial assistance for safety and security improvements

- **ERGONOMIC EVALUATIONS**

We can conduct both office and industrial ergonomic evaluations (per our service agreement with SAIF)





• SAFETY PLAN REVIEWS

Our team can assist you with reviewing safety plans for accuracy (per our service agreement with SAIF).

• DRONE PHOTOS

Our certified drone pilots can conduct flights for inspections of roofs and photos of the district

• ONLINE RESOURCES

Multiple quick reference guides and sample checklists for download at <https://sdaoresourcelibrary.com/>

The SDAO Risk Management Team is here to support you! If you need assistance with anything risk related, please contact us at riskmanagement@sdao.com. More information about the resources listed above can be found on the SDAO website at www.sdao.com.

IMPORTANT CONTACT INFORMATION

SDAO MAIN OFFICE

Toll Free: **800-285-5461**

Salem Area: **503-371-8667**

General Information: **sdao@sdao.com**

Employee Benefits: **benefits@sdao.com**

Member Services: **memberservices@sdao.com**

Pre-Loss/Technical Assistance/HR: **help@sdao.com**

Risk Management: **riskmanagement@sdao.com**

Underwriting: **underwriting@sdao.com**

SDAO CLAIMS OFFICE

Toll Free: **800-305-1736**

Tigard Area: **503-670-7066**

Property/Liability: **claims@sdao.com**

Consulting Services: **consultingservices@sdao.com**