Restoration of Electric Service

If a Customer has been disconnected for nonpayment, payment in full of the total past-due amount and the current bill amount, and all reconnection fees as applicable under [the](https://www.crpud.net/my-pud/rates-policies/current-rate-schedules/schedule-90-miscellaneous-charges-and-fees/) district’s rate schedule – Miscellaneous Charges and Fees, must be paid prior to restoration of Electric Service. In addition, a deposit as applicable under [the](https://www.crpud.net/my-pud/rates-policies/current-rate-schedules/schedule-90-miscellaneous-charges-and-fees/) district’s rate schedule – Miscellaneous Charges and Fees may also be required before Electric Service will be restored. Requests to restore Electric Service along with payment for reconnection of Electric Service received outside of the PUD’s service hours, as identified under the district’s rate schedule– Miscellaneous Charges and Fees, will be assessed an after-hours reconnection charge if the PUD is able in its sole discretion to restore such service outside of the PUD’s service hours; otherwise, the Electric Service will be reconnected the next business day.

If the Customer has been disconnected for unauthorized use, theft, fraud, or illegal diversion of Energy, the Customer may also be billed for the estimated usage of the unmetered Energy, meter testing costs, investigation costs, late fees, interest, attorneys’ fees, and for any equipment damage. Payment in full for the above charges will be required before Electric Service is restored. In addition, Electric Service will not be restored until the meter base is inspected by the county electrical inspector or a licensed and bonded electrical contractor. Written proof must be submitted to the PUD by the county electrical inspector or a licensed and bonded electrical contractor including a statement that they have inspected the service and it is safe to be reconnected.

A charge for each trip to the Customer’s premises may be assessed for a physical disconnection, improper request for service, reconnection of Electric Service, or for the trouble call in accordance with [the](https://www.crpud.net/my-pud/rates-policies/current-rate-schedules/schedule-90-miscellaneous-charges-and-fees/) district’s rate schedule – Miscellaneous Charges and Fees. Electric Services disconnected longer than twelve (12) months will require an electrical inspection. Written proof must be submitted to the PUD by the county electrical inspector or a licensed and bonded electrical contractor including a statement that they have inspected the service and it is safe to be reconnected.